Exhibit C

HUNTERSVILLE 2022 DOWNTOWN PLAN SCOPE OF WORK SHOOK KELLEY, LEAD CONSULTING FIRM

Original: November 1, 2021 / Dates Edited: January 4, 2022

PHASE 1: DISCOVERY

Shook Kelley (SK) Team Estimated Budget: \$45,000

1.1 ORGANIZATION, MOBILIZATION & RECONNAISSANCE

- 1.1.1 Town Department Coordination
 - Introductory Discussions & Information Download
 - GIS Data Collection & File Transfer
 - Communication Protocols & Infrastructure (Internal & External)
 - DPSC & Public Meetings: Venue, Approach, Protocols, & Infrastructure

1.1.2 SK Team Coordination

- Project General Mobilization & Start-up Activities
- Downtown Context Field Study
- Adopted Town Document, Ordinance & Policy Review

Deliverables:

- 1. Town Data, File & Document Materials Request List
- 2. Project Management & Communications Plan
- 3. Downtown Context Plan (per Project Scope Plan)
 - Photo Recordation & Field Note Observations

1.2 PRELIMINARY ASSESSMENT

- 1.2.1 Infrastructure [Shook Kelley (SK) & Gannett Fleming (GF)]
 - Transportation (SK & GF)
 - Arterial Streets & Intersections (Gilead Rd & NC 115)
 - Downtown & Adjacent Neighborhood Streets
 - Bicycle & Pedestrian Facilities
 - Public Transit CRT & BRT Station Area Plan
 - Parking Distribution, Supply & Demand
 - General Infrastructure Systems (GF)
 - Environment & Open Space (SK & GF)
 - Terrestrial Systems
 - Public Greenways, Trails & Parks
 - Stormwater Systems

1.2.2 Land Use / Urban Design [Shook Kelley]

- Adopted Town Documents, Ordinance & Policies
- Urban Design Guidelines
- Existing Land Use & Development Site Typologies
- Existing Development Form & Program Uses and Typologies
- Other-TBD

- 1.2.3 Economic Development [Shook Kelley (SK) & Gibbs Planning Group (GPG)]
 - Existing Ownership Patterns: City-Owned & Private-Owned Assets (SK)
 - Existing Development Activity Types & Patterns: Recent & Emerging (SK)
 - Market Study (GPG)

Deliverables:

- 1. Preliminary Assessment Compendium (per Infrastructure, Land Use/Urban Design, & Economic Development Summary Reports)
 - Executive Summary
 - Narrative Overview & Recommendations
 - Annotated Diagram Layer Stack Analysis
 - Supporting Graphic Exhibits & Tables
- 2. Infrastructure Assessment Summary Report:
 - Transportation
 - General Infrastructure Systems
 - Environment & Open Space
- 3. Land Use / Urban Design Summary Report:
 - Adopted Town Documents, Ordinance & Policies
 - Urban Design Guidelines
 - Existing Land Use and Development Typologies, Form & Program
- 4. Economic Development Summary Report:
 - Existing Ownership & Development Activity Patterns
 - Market Study

Phase 1: PROJECT MEETINGS & ENGAGEMENT

- TOWN STAFF WORKSHOPS (WS)
 - WS #1: Preliminary Assessment

Wed, Dec 4th

- DOWNTOWN PLAN STEERING COMMITTEE (DPSC) MEETINGS
 - DPSC #1: Orientation

Thurs, Nov 4th

- Conducted by Planning Staff
 - Downtown History
 - Recent Improvement Strategy
 - Issue Identification / General Discussion
 - Election of Chair & Vice-Chair
- o DPSC #2: Issues

Thurs, Dec 9th

o DPSC #3: Public Forum #1 Review & Feedback

Thurs, Feb 10th

PUBLIC FORUM #1: Our Essential Downtown

Thurs, Jan 27th

- Overview History & Growth Trajectory
- o Preliminary Assessment, & Organizing Principles
- PUBLIC COMMUNICATIONS (PC):
 - PC #1: What We Learned from Public Forum #1
 - Town Website & Press Release
 - Public Feedback Survey

Deliverables:

- 1. Town Staff Workshop Agenda, Logistics, Materials & Memorandum
- 2. DPSC Meeting Agenda, Logistics, Materials & Memoranda
- 3. DPSC #1 Survey & Review
- 4. Public Forum #1 Agenda, Logistics, Materials & Memorandum
- 5. PC #1 Package: Public Forum #1
 - Materials for Town Website Upload & Press Release
 - Public Feedback Survey

PHASE 2: ORGANIZING PRINCIPLES & ALTERNATIVE FUTURES

SK Team Estimated Budget: \$45,000

2.1 ORGANIZING PRINCIPLES

- 2.1.1 Infrastructure
- 2.1.2 Land Use / Urban Design
- 2.1.3 Economic Development

Deliverables:

- 1. Organizing Principles Charter Document
- 2. Typological Case Study/Precedents

2.2 ALTERNATIVE FUTURES (1-3)

- 2.2.1 Identification: Designations & Approaches
- 2.2.2 Alternative Futures & Comparative Analysis DRAFT (Public Forum)
 - DRAFT Development, Vetting & Evaluation

Additional Services: TBD - ArcGIS Urban Scenario Modeling

- 2.2.3 Alternative Futures & Comparative Analysis FINAL (Post-Forum)
 - FINAL Development, Vetting & Evaluation

Additional Services: TBD - ArcGIS Urban Scenario Modeling

2.2.4 Alternative Futures Selection (Basis for Master Plan)

Deliverables:

- 1. Alternative Futures Identification Matrix.
- 2. DRAFT Alternative Futures (1-3)
 - Annotated Diagram Plans & Comparative Analysis

Additional Services: TBD - ArcGIS Urban Scenario Modeling Files (DRAFT)

- 3. Typological Case Study/Precedents
- 4. FINAL Alternative Futures (1-3)
 - Annotated Diagram Plans & Comparative Analysis

Additional Services: TBD - ArcGIS Urban Scenario Modeling Files (FINAL)

Phase 2 PROJECT MEETINGS & COMMUNICATION

- TOWN STAFF WORKSHOPS (WS)
 - WS #2: Organizing Principles & Alternative Futures
 Wed, Feb 23rd
- DOWNTOWN PLAN STEERING COMMITTEE (DPSC) MEETINGS

Thurs, Apr 7th

• PUBLIC FORUM #2: Options for the Future

Thurs, March 24th

- o Alternative Futures, Comparative Analysis & Selection
- PUBLIC COMMUNICATIONS (PC):
 - PC #2: What We Learned from Public Forum #2
 - Town Website & Press Release
 - Public Feedback Survey

Deliverables:

- 1. Town Staff Workshop Agenda, Logistics, Materials & Memorandum
- 2. DPSC Meeting Agenda, Logistics, Materials & Memoranda
- 3. Public Forum #2 Agenda, Logistics, Materials & Memorandum
- 4. PC #2 Package: Public Forum #2
 - Materials for Town Website Upload & Press Release
 - Public Feedback Survey

PHASE 3: FINAL STRATEGY & MASTER PLAN

SK Team Estimated Budget: \$45,000

3.1 MASTER DEVELOPMENT STRATEGY

- 3.1.1 Infrastructure
- 3.1.2 Land Use / Urban Design
- 3.1.3 Economic Development
- 3.1.4 Key Code & Policy Elements
- 3.1.5 Public/Private Development Approach
- 3.1.6 Development Focus Areas & Key Catalytic / Implementation Project(s)
- 3.1.7 Implementation & Phasing Strategy
- 3.1.8 Next Steps

Deliverables:

- 1. Master Development Strategy Compendium DRAFT (Public Forum)
- 2. Master Development Strategy Compendium FINAL (Post-Public Forum)

3.2 MASTER PLAN DEVELOPMENT

- 3.2.1 Master Plan & Development Program DRAFT (Public Forum)
- 3.2.2 Master Plan & Development Program FINAL (Post- Public Forum)

Deliverables:

- 1. DRAFT Master Plan & Development Program
 - Annotated 2-D Plan & Data Tables
 - Annotated 3-D Massing Vignettes
 - Typological Case Study/Precedents

Additional Services: TBD - ArcGIS Urban Modeling Files

2. FINAL Master Plan & Development Program

- Annotated 2-D Plan & Data Tables
- Annotated 3-D Massing Vignettes
- Typological Case Study/Precedents

Additional Services: TBD - ArcGIS Urban Modeling Files

Phase 3: PROJECT MEETINGS & COMMUNICATION

- TOWN STAFF WORKSHOPS (WS)
 - WS #3: Final Strategy & Master Plan Development
 WS #4: Final Strategy & Master Plan Development
 Wed, Apr 27th
 Wed, June 15th
- DOWNTOWN PLAN STEERING COMMITTEE (DPSC) MEETINGS
 - DPSC #5: Public Forum #3 Review & Feedback
 DPSC #6: Final Review of the Project & Deliverables
 DPSC #7: Joint Meeting with Town Board (Tent.)
 Thurs, June 23rd
 Thurs, June 30th
- PUBLIC FORUM #3: Our Plan for Getting There

Thurs, May 26th

- o Final Strategy & Master Plan
- PUBLIC COMMUNICATIONS (PC)
 - PC #3: What We Learned from Public Forum #3
 - Town Website & Press Release
 - Public Feedback Survey

Deliverables:

- 1. Town Staff Workshop Agenda, Logistics, Materials & Memorandum
- 2. DPSC Meeting Agenda, Logistics, Materials & Memoranda
- 3. Public Forum #3 Agenda, Logistics, Materials & Memorandum
- 4. PC #3 Package: Public Forum #3
 - Materials for Town Website Upload & Press Release
 - Public Feedback Survey

NON-LINEAR SERVICES

SK Team Estimated Budget: \$15,000

Notes:

- 1. Upon authorization by the Town per mutual agreement of scope; estimated fee not to exceed \$5,000 per each Specific Project Review or Site Study conducted.
- 2. Any savings resulting from: a) a shortened Project Review or Site Study process; or, b) unneeded Non-Linear Services will be applied to services provided in Phases 1-3.
- 3. Specific Project Reviews or Site Studies that are expected to exceed \$5,000 shall require authorization from the Town to proceed by either: a) expending remaining Non-Linear Services budget; or, b) approving a proposal for Additional Services with compensation in accordance with Shook Kelley's Conditions of Service.
- NS.1 SK Peer Review: Current / Prospective Downtown Development Projects
 - o NS.1.1 Huntersville Town Hall (Former Proposed Adaptive Reuse)
 - o NS.1.2 Other TBD
- NS.2 Detailed Site or Building Program Development Analysis & Design Studies

- o NS.2.1 New Huntersville Elementary School
- o NS.2.2 Other TBD

Deliverables:

1. TBD Pending Scope of Review & Study for each Project

PROJECT MEETINGS & COMMUNICATIONS FORMAT - SUMMARY

- Town Staff Workshops: Internal w/ SK Team
- DPSC: Public
- Public Forums & Communication: Public
- Agency (Public & Private) TBD: Internal w/ Town Staff & SK Team
- SK Non-Linear Services TBD: Internal w/ Town Staff

PUBLIC MEETING SCHEDULE SUMMARY

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•	DPSC #1: Orientation	Nov 4 th
•	DPSC #2: Issues	Dec 9 th
•	DPSC #3: Public Forum #1 Review & Feedback	Feb 10 th
•	DPSC #4: Public Form #2 Review & Feedback	Apr 7 th
•	DPSC #5: Public Forum #3 Review & Feedback	June 9 th
•	DPSC #6: Final Review of the Project & Deliverables	June 23 rd
•	DPSC #7: Joint Meeting with Town Board (Tent,)	June 30 th
•	PUBLIC FORUM #1: Our Essential Downtown	Jan 27 th
•	PUBLIC FORUM #2: Options for the Future	March 24 th
•	PUBLIC FORUM #3: Our Plan for Getting There	May 26 th